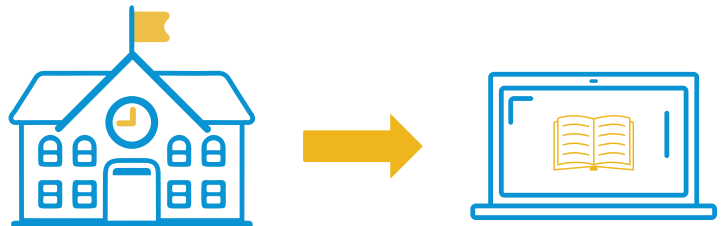# BALTIMORE CITY
PUBLIC SCHOOLS

Parents: How to Receive, Replace, & Return a Computer for Your Child

Starting June 22, device pickup is available between 10 am to 2 pm on Tuesdays & Thursdays.

- No appointment necessary.
- Parents/guardians on record or students over 18 will need their ID to pick up a device.
- Devices will not be handed directly to minors.
- Parents/students should bring a backpack or other secure carry option.
- Please wear a facemask and practice social distancing.
- Available to Traditional school students only. (Charter school students should connect with their school teams for device distribution.)

To Receive a Computer

If you do not have a working device at home and your child needs a computer during the summer months, please visit the Re-Engagement Center located on the 1st Floor at Central Office, 200 E. North Ave, Baltimore MD.

To Replace a Computer

If your child's loaner computer is not working properly, please call the help desk at 443-984-2001, Monday to Friday, 8 am to 3 pm.

To Return a Computer

If your child is leaving Baltimore City Public Schools (graduating senior or transferring out of district), please follow the guidance issued by your child's school on when to return school property.