

Job Description

Baltimore Crisis Response, Inc. serves Baltimore as the city's first and only comprehensive crisis service, providing a telephone crisis hotline, mobile crisis teams, medical detoxification, case management, crisis residential alternatives, targeted case management and critical incident response teams, along with community and police education services. Our mission is to provide timely and effective psychiatric crisis intervention and addiction services to persons in the most therapeutic and least restrictive environment possible.

Mental Health Counselor for Mobile Crisis Team: 11pm to 7am with a Shift Differential Incentive

Job Scope:

The primary goal of this position is to provide mobile mental health services including evaluation, crisis intervention, referral, and/or treatment to Hotline referrals and clients of BCRI between the hours of 11:00pm-7:00am. Mobile crisis runs in Baltimore City are made as a team including a Mental Health Counselor, Registered Nurse and a Peer Support Specialist. Work is reviewed through employee supervision, evaluations, and client records. In order to achieve this goal, the following duties are required:

- Facilitates accurate and timely team community response to Hotline referrals
- Coordinates runs with nursing staff in order to initiate runs in a timely manner
- Performs psychiatric evaluation with the referred client
- Develops initial treatment plans for clients within one day of admission, in the patient's own words where required
- Completes authorization process for Beacon Health Options
- Provides assistance and support to clients in crisis situations, including engagement and de-escalation of clients
- Performs timely and accurate documentation of all clinical and client-related information
- Maintains open, effective and appropriate communication with clients, BCRI staff, management, outside agencies and the public
- Meets with clients individually, and reviews progress made towards goals identified in their treatment plan
- Coordinates with the MCT Director, Residential Staff and the Director of Residential Services to develop and maintain a trauma-informed and patient-centered treatment environment
- Other duties as required

Educational Requirements:

Master's degree in psychology, social work or a related field, from an accredited college or university. Candidates must have applicable Maryland State License (LCSW-C or LCPC). Applicant must have a valid MD Driver's License.

Experience:

Minimum of two years of post-graduate experience working with individuals in the public behavioral health system is preferable.

Physical Demands:

Moderate walking, standing, climbing stairs, and sitting required. Light lifting may be required. Transportation of clients and their belongings in agency vehicles. Minimal support and assistance with client care needs.

Working Conditions:

Works as part of the Mobile Crisis Team, which provides services in the community. Visits clients in various community settings (homes, hospitals, businesses, and streets). When in the office, works generally in well-lighted and ventilated office environment.

Hazards:

Potential exposure to highly charged, stressful and emotional situations; potential exposure to aggressive encounters.

Benefits:

Medical, Dental, Vision and Life Ins. and LTD, 403(b) Retirement Plan, Vacation, Sick, Personal, and Holiday Leave for Full-time employees

Job Type: Full-time

If interested:

Email your resume along with a cover letter to Betty Taylor, Baltimore Crisis Response, Inc. Human Resource Director. BTaylor@BCResponse.org