HOPE—Helping Other People through Empowerment, Inc—is a peer run private non-profit focused on supporting its participants' journey toward mental health and/or addiction recovery. Operation is 8:00am—4:30pm 7 days a week. Participants can drop-in for on-site services, activities, seminars, and referrals to outside services and resources. It is a low-barrier facility where individuals who may have had difficulty engaging in traditional services are welcomed by those who have traveled a path of recovery and are positive role models. HOPE is an equal opportunity employer.

Position Overview: Works as an integral team member of the peer recovery specialist staff. This position also has a focus toward outreach & member services. This includes assisting in the planning, coordination, and execution of outreach efforts to increase awareness of HOPE services to potential participants and related agencies. In addition, this position will assist in the development of member programming. Staff serve as role models, mentors, advocates and motivators for participants to promote growth, recovery, and wellness. This a full-time position, scheduled Monday through Friday and approximately 1 weekend/month. Reports to Program Manager.

Duties:
- Assist in planning, organizing & executing outreach efforts to potential participants, & related agencies
- Assists in the ongoing development of programming for members (e.g., educational seminars, activities)
- Assist participants in utilizing on-site services
- Disseminate information on harm reduction, recovery, and community resources
- Document participation in activities, and 1:1 participant encounters
- Assist in responding to and de-escalating outbursts or instants of crisis
- Participate in supervision & staff meetings
- Participate in training as requested, and PRS certification

Skills & Knowledge:
- Knowledge of the Baltimore City behavioral health system and resources
- Effective written & verbal communication as well as public speaking
- Ability to treat all participants with respect and dignity & able to work as a team
- Ability to comply with established standards of ethics and confidentiality
- Knowledge of the signs of substance use disorders, mental health disorders, & co-occurring disorders
- Ability to work with participants who may display behavioral health issues

Education/Requirements:
- Associates degree in human services, or high school diploma/GED and significant experience
- Experience with those who have mental illness &/or addictions
- Certified as a Peer Recovery Specialist, or willingness to obtain within 1 year of employment
- First Aid and CPR certified, or obtain within 1 month of hire
- Candidates with lived experience in mental health and/or addictions are encouraged to apply. Applicants required to have at least 2 years of long-term recovery/stability
- Driver’s license and clear driving record/Personal transportation

Salary: Commensurate with education, certification, & experience

To apply send your cover letter and resume to:
HOPE
Attn: Search Committee-PRS Outreach & Member Services
2828 Loch Raven Rd
Baltimore, MD 21218
or
info@HOPEbaltimore.com, Subject line: Search Committee-PRS Outreach & Member Services